



Compendium of Success Stories
CHAMPIONS Desk

**Ministry of Micro, Small and Medium
Enterprises**

State Champions Control Room, Kanpur

M/s Devlok Distributors/ Shri Gaurav Jha, Lucknow

Description of Grievance

The owner of the MSME unit had supplied 8 desktops of Rs. 3,84,000/- to Knowledge Consortium of Gujarat, Ahmedabad and 20 desktops of Rs. 9,18,000/- to Department of Atomic Energy, PO Anushakti Via Kota, Chittorgarh, Rajasthan (Directorate of Purchase, Mumbai) through GeM portal. The payment was due against both the orders.

Support provided

Shri Gaurav registered his complaint at CHAMPIONS portal about the case of delayed payment. CHAMPIONS team, Kanpur resolved the issue by communicating with the concerned officers of Knowledge Consortium of Gujarat, Ahmedabad and Department of Atomic Energy, Mumbai.

Remarks (Tangible Benefits/ Customer remarks)

Shri Gaurav received the payment in 10 days after discussion by CHAMPIONS portal officials with buyers.

Information of Enterprise

Name of Enterprise	M/s Devlok Distributors
Claimant Name	Shri Gaurav Jha
UAM Number (If applicable)	UP50D0006441
Contact Details (Address with Mobile No/Email Id)	9935497000, gaurav@devlok.net.in
Grievance Number	UP00020153 (08/Jun/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	10 days

M/s Laps N Tabs Technology Pvt. Ltd./ Shri Devesh Rastogi, Lucknow**Description of Grievance**

The owner of the MSME unit had supplied 111 desktops of Rs.49,39,500/- to Small Arms Factory (SAF), Kanpur through GeM portal. In spite of timely delivery, installation of machines and repeated reminders, the payment for the mentioned supplied order was pending since 07.02.2020.

Support provided

Shri Devesh registered his complaint at CHAMPIONS portal about the case of delayed payment. The CHAMPIONS team, Kanpur discussed the matter with DGM, SAF-Kanpur, who has further communicated the issue to the concerned officer at SAF Kanpur. CHAMPIONS team, Kanpur continuously followed up the matter with SAF, Kanpur.

Remarks (Tangible Benefits/ Customer remarks)

Shri Devesh received the pending payment in two weeks' time post follow up by Champions team, Kanpur.

Information of Enterprise

Name of Enterprise	M/s Laps N Tabs Technology Pvt. Ltd.
Claimant Name	Shri Devesh Rastogi
UAM Number (If applicable)	UP50A0005900
Contact Details (Address with Mobile No/Email Id)	9935497000, lapsntabs123@gmail.com
Grievance Number	UP00019961 (08/Jun/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	Two weeks

M/s Satguru Solutions/Shri Jagjeet Singh, Kanpur

Description of Grievance

The owner of the MSME unit had supplied the product "ceiling rose quantity 964" of amount 15,424/- to the Railways against their order dated 24.02.2019. The payment for the mentioned order was due for more than a year.

Support provided

The enterprise registered its complaint at CHAMPIONS portal about the case of delayed payment. The concerned officer discussed the matter with Shri Prankur Gupta, Dy. CMM. It was informed by Shri Prankur Gupta that payment could not be processed due to change of payment authority on GeM portal.

Remarks (Tangible Benefits/ Customer remarks)

Shri Jagjeet Singh received the pending payment within 3 days of registering complaint on CHAMPIONS portal.

Information of Enterprise

Name of Enterprise	M/s Satguru Solutions
Claimant Name	Shri Jagjeet Singh
UAM Number (If applicable)	UP43A0001881
Contact Details (Address with Mobile No/Email Id):	9956962356, jagjeetsingh3467@gmail.com
Grievance Number	UP00017158 (23/Jun/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	3 days

M/s Aqua Salvus/Shri Upendra Srivastava, Lucknow

Description of Grievance

The owner of the MSME unit had provided consultancy services to M/s Mahavir Concast, Bulandshahar, Uttar Pradesh for the preparation of artificial recharge proposal studies and application of NOC for ground water abstraction from Central Ground Water Authority. The NOC was issued to M/s Mahavir Concast, and the final invoice of Rs. 1,47,500/- was raised on 19.04.2019. Despite multiple follow ups by M/s. Aqua Salvus through phone and email, M/s Mahavir Concast has not released the payment.

Support provided

The enterprise registered its complaint at CHAMPIONS portal about the case of delayed payment. The concerned officer discussed the matter with M/s Mahavir Concast and asked for making the pending payment on immediate basis.

Remarks (Tangible Benefits/ Customer remarks)

M/s Aqua Salvus received the pending payment in 10 days after a follow up was conducted by State Champions Control Room, Kanpur.

Information of Enterprise

Name of Enterprise	M/s Aqua Salvus
Claimant Name	Shri Upendra Srivastava
UAM Number (If applicable)	UDYAM-UP-50-0006001
Contact Details (Address with Mobile No/Email Id):	8447722852, usrivastav66@gmail.com
Grievance Number	UP00017032 (24/Jun/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	10 days

MSME DI, Raipur

M/sEBPL Ventures Pvt. Ltd.
Description of Grievance
The MSME unit has shared that Adaani Enterprise Ltd. has blocked their payment of huge amount and their bank account is also declared as NPA. The account of the unit is stressed and may be considered for finance under distresses asset fund for MSME scheme. Further, the unit has also requested for restructuring of loan under restructuring guideline of RBI.
Support provided
MSME-DI, Raipur discussed the matter with Bank of India and pursued it regularly. Guidance also provided to the unit to register with TReDS portal so that in future the issues related to delayed payment may be resolved as per RBI TReDS guidelines.
Remarks (Tangible Benefits/ Customer remarks)
The unit's account is considered for restructuring.

Information of Enterprise

Name of Enterprise	M/s EBPL Ventures Pvt. Ltd.
Claimant Name	Shri Ajay Kumar Agarwal
UAM Number (If applicable)	CG05F0003453
Contact Details (Address with Mobile No/Email Id):	4/3, NEHRU PARISAR, BHILAI, DIST. DURG, Chhattisgarh, ebpl.ajay@gmail.com, 9826390680
Grievance Number	CG00020177
Resolution time taken (No. of Days, Start Date and Close Date)	05 days

MSME DI, Cuttack

M/s. CATHEXIS, Shri Shiv Prasad Pattnaik Odisha

Description of Grievance

The MSME unit, based out of Bangalore, had provided services to the Government of Odisha through SAB agency, New Delhi. Despite multiple follow-ups the unit hadn't received payment of Rs. 1.5 crore from the agency.

Support provided

Shri Shiv Prasad Pattnaik registered his complaint at CHAMPIONS portal about the case of delayed payment. The concerned office briefed him about the SAMADHAAN portal which resolves the issues related to delayed payment. It was advised to him to register his grievances at the portal.

Remarks (Tangible Benefits/ Customer remarks)

With the help of CHAMPIONS portal, Shri Shiv Prasad Pattnaik registered his complaint for delayed payment on SAMBANDH portal. As a result, Mr. Pattnaik has received full payment of Rs. 1.5 crore from the said agency.

Information of Enterprise

Name of Enterprise	M/s. CATHEXIS
Claimant Name	Shri Shiva Prasad Pattnaik
UAM Number (If applicable)	OD19D0011541
Contact Details (Address with Mobile No/Email Id):	A-120, KALYANI NIWAS, SAHIDNAGAR, BHUBANESWAR, ODISHA
Grievance Number	Mob: 9937023763
Resolution time taken (No. of Days, Start Date and Close Date)	Email id : ceo@cathexis.in

MSME DI, Ranchi

M/s. Nirmal Equipment Pvt. Ltd./ Shri D.K. Poddar; Bokaro

Description of Grievance

The owner of the MSME unit had pending payment from MECON Ltd. The owner registered his grievance related to the delayed payment at CHAMPIONS portal.

Support provided

The concerned office wrote a letter to CGM (Contracts), MECON Ltd., Ranchi on 02.06.2020. Multiple follow ups and reminders were sent to the CGM (Contracts) for releasing the payment.

Remarks (Tangible Benefits/ Customer remarks)

MECON Ltd. informed concerned official of MSME-DI about release of due amount of Rs. 14,09,809/- to the claimant and receipt of the same was confirmed by the unit also.

Information of Enterprise

Name of Enterprise	M/s Nirmal Equipment Pvt. Ltd., 1/C-18,Bokaro Industrial Area,Bokaro Steel City-827014,Jharkhand
Claimant Name	Shri D.K. Poddar
UAM Number (If applicable)	JH01B0001151
Contact Details (Address with Mobile No/Email Id):	9470591817,nirmal708@yahoo.co.in
Grievance Number	JH00025021 (09/06/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	02 Days, Start Date-10.06.20,Close date-10.06.20

M/s Kedia Alum & Chemicals / Shri Chaturbhuj Kedia, Jamshedpur**Description of Grievance**

The owner of the MSME unit had pending payment from MECON Ltd. The owner registered his grievance related to the delayed payment at CHAMPIONS portal.

Support provided

The concerned office wrote a letter to Director (Finance), MECON Ltd., Ranchi on 08.06.2020. Multiple follow ups and reminders were sent to the Director (Finance) for releasing the payment. The officials of MECON visited MSME-DI, Ranchi office and they were apprised of the grievances booked. They assured of clearing the payment soon.

Remarks (Tangible Benefits/ Customer remarks)

MECON Ltd. informed concerned official of MSME-DI about release of due amount of Rs. 1,10,586/- to the claimant and receipt of the same was confirmed by the unit also.

Information of Enterprise

Name of Enterprise	M/s Kedia Alum & Chemicals, 3G, Shanti Hari Abasan, 1 Inner Circle Road, Bistupur, Jamshedpur-01, Jharkhand
Claimant Name	Shri Chaturbhuj Kedia
UAM Number (If applicable)	JH22A0002496
Contact Details (Address with Mobile No/Email Id):	9939500920, kediaalum1962@gmail.com
Grievance Number	JH00020157 (16/05/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	61 Days, Start Date-16.05.20, Close date-15.07.20

M/s H.N. Construction Pvt. Ltd./ Shri Laltu Sarkar, Bokaro**Description of Grievance**

The owner of the MSME unit had a pending payment from BSL, Bokaro. The owner registered his grievance related to the delayed payment at CHAMPIONS portal.

Support provided

The concerned office wrote a letter to Executive Director (Finance), BSL, Bokaro on 15.06.2020. Multiple follow ups and reminders were sent to the concerned official of BSL. Director In-charge, MSME-DI, Ranchi had regular discussions with ED (Finance), ED (Projects) and ED (Materials) regarding the matter requesting for its early disposal.

Remarks (Tangible Benefits/ Customer remarks)

The claimant confirmed the release of partial payment of Rs. 2,49,00,340/- from BSL, from the total due payment of Rs. 6,27,75,083/-.

Information of Enterprise

Name of Enterprise	M/s H.N. Construction Pvt. Ltd. ,Plot No.-3/b-8(p),Bokaro Industrial Area, Balidih, Bokaro Steel City,Jharkhand
Claimant Name	Shri Laltu Sarkar
UAM Number (If applicable)	JHO1C0004510
Contact Details (Address with Mobile No/Email Id):	9431321021,hnscbok@yahoo.co.in
Grievance Number	JH00025839 (13/05/2020)
Resolution time taken (No. of Days, Start Date and Close Date)	18 Days, Start Date-13.06.20,Partially Close date-30.06.20

MSME DI, Dhanbad

Small Scale Bee-Hive Hard Coke Producers Association / Shri Dilip Gaddyan, Dhanbad

Description of Grievance

Shri Dilip registered grievance against Bharat Coking Coal Limited (BCCL), a PSU and subsidiary of Coal India Limited based in Dhanbad, Jharkhand for not refunding the lapsed outstanding amount to MSME units against purchase of Steam Coal for manufacturing Hard Coke.

Support provided

Br.MSME-DI Dhanbad officials discussed the matter with Shri Dilip Gaddhyan, Secretary of the Association regarding the details of the problems being faced by the units of the Association. As per the discussion held, it was informed by them that the Hard Coke manufacturing units used to procure Steam Coal from BCCL, Dhanbad for manufacturing Hard Coke, and for this they were required to deposit the total amount of coal quantity to lifted from different collieries to BCCL, Dhanbad. In such case, if the total quantity of coal is not lifted by the unit, or some quantity of coal remains un-lifted within the specified time, the outstanding deposited amounts are blocked by BCCL, Dhanbad and neither it is adjusted in next order nor refunded to the unit.

This affects Hard coke manufacturing MSME units a financial hardship.

The matter was taken up with the Chairman Cum Managing Director (CMD) of BCCL, Dhanbad and requested to do the needful either to refund the outstanding amount to MSME unit or to adjust the same in next procurement.

Remarks (Tangible Benefits/ Customer remarks)

The CMD, BCCL, Dhanbad agreed in principle that the outstanding amount would be adjusted in next procurement of coal by the unit. This was informed by the Secretary, Association.

Information of Enterprise

Name of Enterprise	The Small Scale Bee-Hive Hard Coke Producers Association, Chirkunda, Dhanbad-828202
Claimant Name	(Jharkhand)
UAM Number (If applicable)	Shri Dilip Gaddhyan
Contact Details (Address with Mobile No/Email Id):	Not applicable
Grievance Number	+91-9523156346
Resolution time taken (No. of Days, Start Date and Close Date)	hardcokeassociation@gmail.com

MSME DI, Muzaffarpur

M/s Rapidtech IT Services Pvt. Ltd., Ranchi

Description of Grievance

M/s Rapidtech IT Services Pvt. Ltd. had requested the Zonal Office of Bank of India, Muzaffarpur to consider MSME/UAM registered companies for exemption from EMD. However, the bank had amended the clause and allowed only the companies registered in NSIC to be exempted in submission of the EMD in their tender dated 29.05.2020. Due to this, the MSME unit could not participate in the mentioned tender of the bank.

Support provided

State CHAMPIONS Control Room (SCCR), Muzaffarpur intervened the case and took up the matter with the Zonal Manager, Bank of India, Muzaffarpur regarding non-compliance of Public Procurement Policy (PPP) for Micro and Small Enterprises (MSEs) Order-2012 with request to review their Tender. Thereafter, necessary corrections in Tender, dated, 29/05/2020 was made by the bank and the same was also uploaded on their website.

Remarks (Tangible Benefits/ Customer remarks)

M/s Rapidtech IT Services Pvt. Ltd. had expressed their sincere thanks and gratitude by email for the actions taken by SCCR Muzaffarpur towards resolving their Grievance and had also requested to close the Grievance.

Information of Enterprise

Name of Enterprise	M/s Rapidtech IT Services Pvt. Ltd.
Claimant Name	S Venkatesan
UAM Number (If applicable)	UP28D0018329
Contact Details (Address with Mobile No/Email Id):	Rapidtech IT Services Pvt. Ltd. Beside West Argora Housing Near Hargari , Mahavir Nagar Argora , Ranchi Jharkhand – 834002 Mob: 09771457642 E-mail: sv@rapidtechit.com
Grievance Number	Beside West Argora Housing
Resolution time taken (No. of Days, Start Date and Close Date)	Near Hargari , Mahavir Nagar

MSME DI, Raipur

M/sDeepak Construction, Korba

Description of Grievance

The unit manufactures Boilers Heat Insulators. It has participated in tenders issued by NTPC Ltd., Korba. The unit was debarred from participation since the activity code mentioned in UAM didn't qualify for the activities for which the tender was issued.

Support provided

MSME-DI, Raipur provided complete guidance to the unit and discussed the matter with NTPC Ltd. with appropriate NIC code of the activity. Since the unit is L2 in tendering process and is MSE (L1 is a non-MSE), it may be allowed to do some portion of work as per Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012.

Remarks (Tangible Benefits/ Customer remarks)

NTPC Ltd. agreed to give work order to the unit.

Information of Enterprise

Name of Enterprise	M/s Deepak Construction
Claimant Name	-DEEPAK KUMAR
UAM Number (If applicable)	CG10D0000658
Contact Details (Address with Mobile No/Email Id):	-MIG 64, SHIVAJI NAGAR , KORBA, 9993392639 deepakkumarkorba@gmail.com
Grievance Number	CG00034379
Resolution time taken (No. of Days, Start Date and Close Date)	03 Days

MSME DI, Rajkot

Shri Mansukh Kokadia, Rajkot

Description of Grievance

Shri Mansukh had lost his UAM card and lodged his complaint at CHAMPIONS portal for seeking advice.

Support provided

CHAMPIONS team provided Mr. Mansukh with necessary details to obtain the UAM card number.

Remarks (Tangible Benefits/ Customer remarks)

The claimant was happy with easy procedure of the MSME – DI office and expressed his gratitude for the support.

Information of Enterprise

Name of Enterprise	Aai Shree Khodiyar Fabrication
Claimant Name	Shri Mansukh Kokadia
UAM Number (If applicable)	GJ20A00147
Contact Details (Address with Mobile No/Email Id):	Plot No. G-2063/64/B,Nr. Delta Soilar, Kalwad Road, Metoda GIDC, Lodhika, Rajkot.
Grievance Number	Directly contacted to DI Rajkot
Resolution time taken (No. of Days, Start Date and Close Date)	One Day

MSME DI, Dhanbad

M/sShree Shyam Industries / Shri Sachin Patwari, Dumka	
Description of Grievance	
Shri Sachin mentioned about the problem of low voltage supply being faced by his industry due to the installation of transformer at approx. 1.5 kms from the unit, thus making it difficult for the machineries to run in his plants.	
Support provided	
The concerned officials of MSME-DI Dhanbad took up the matter with Managing Director, Jharkhand Bijli Vitran Nigam Ltd.(JBVNL), Ranchi and with the General Manager, Dumka Circle, JBVNL, Dumka for early redressal of the grievance of the unit. Directions were given from MD, JBVNL to GM, Dumka Circle, JBVNL to quickly look into the matter. Multiple follow ups were done by MSME-DI Dhanbad with the GM, Dumka Circle due to which the transformer was installed near the unit by drawing the new overhead H.T wire.	
Remarks (Tangible Benefits/ Customer remarks)	
The claimant expressed his thanks to the continuous efforts of Director In-charge, MSME-DI, Ranchi for resolution of his grievance.	

Information of Enterprise

Name of Enterprise	M/s Shree Shyam Industries, Near A.N.College, Jamabandi No. 10 Dag No. 307, Hatiapather, P.O: Dumka-814101 (Jharkhand)
Claimant Name	Shri Sachin Kumar Patwari
UAM Number (If applicable)	JH05A0002217
Contact Details (Address with Mobile No/Email Id):	9431310565 sachinpatwari@yahoo.com
Grievance Number	JH00020306 (17.05.2020)
Resolution time taken (No. of Days, Start Date and Close Date)	No. of Days = 55 Days Start Date : 17.05.2020 Close Date : 12.07.2020

MSME DI, Thrissur

Shri K. M. Joshy

Description of Grievance

The claimant runs a small unit for producing snacks. He was facing issues in the website of FSSAI licensing and registration due to bugs in the website and hence was not able to commence work. The claimant had registered his grievance mentioning that repeated efforts from his side were made regarding the issue, but nothing was getting resolved.

Support provided

MSME Champions team took up the matter with the concerned official of FSSAI licensing and registration. As a result, the issue was resolved, and claimant received the required approval.

Remarks (Tangible Benefits/ Customer remarks)

The claimant expressed his gratitude for the resolution of his issue and conveyed that he will be looking forward to MSME-DI Thrissur's support in future as well

Information of Enterprise

Name of Enterprise	Life's Essentials
Claimant Name	Shri K. M. Joshy
UAM Number (If applicable)	KL01A0005861
Contact Details (Address with Mobile No/Email Id):	8606307970, kmjoshy@gmail.com
Grievance Number	KL00015716
Resolution time taken (No. of Days, Start Date and Close Date)	1 Day (Less than 24 Hours)

M/s Pelican Industries / Dr. Priya Rao, Alappuzha**Description of Grievance**

Dr. Priya runs a technology driven MSME unit and was facing issues for reimbursement of expenses incurred on international patenting for Chinese, Australian and an Indian patent. The claimant registered her grievance asking for support in reimbursement.

Support provided

The matter was taken up by MSME IPR division of Thrissur and Ministry of MSME at Delhi for the fast and smooth processing of the claimant's applications.

Remarks (Tangible Benefits/ Customer remarks)

As a result of continuous effort of MSME-DI, the claimant was linked with the Kerala Start-up Mission and it has enabled her to expand her scope of business and achieve outcomes.

Information of Enterprise

Name of Enterprise	M/s Pelican Industries
Claimant Name	Dr. Priya Rao
UAM Number (If applicable)	KL01A0001924
Contact Details (Address with Mobile No/Email Id):	9495965542
Grievance Number	KL00021505
Resolution time taken (No. of Days, Start Date and Close Date)	2 Days

MSME DI, HUBLI

M/s Electrosal Hi-Tech Pvt. Ltd./ Shri Tulasidas Dattatray, Belgaum, Medical Equipment

Description of Grievance

Electrosal Hi-Tech Pvt. Ltd., Micro unit is electro medical equipment manufacturing unit. Due to high demand of contact less sanitizer machine, this unit started manufacturing sanitizer booth (with electronic control like sensor, etc.) at low price.

Support provided

MSME-DI, Hubli has provided marketing support with state government and with the support this unit has started supplying to various public contact departments like municipal office, bus station.

Remarks (Tangible Benefits/ Customer remarks)

The present production capacity of this unit is 50/day. Now this unit has got some orders from state government for installing this product in additional number of places.

Information of Enterprise

Name of Enterprise	M/s Electrosal Hi-Tech Pvt. Ltd., Belgaum
Claimant Name	Shri Tulasidas Dattatray Salunkh
UAM Number (If applicable)	KR04A0036832
Contact Details (Address with Mobile No/Email Id):	8880027297, info@electrosal.com
Grievance Number	Directly approached to office
Resolution time taken (No. of Days, Start Date and Close Date)	7 days

M/s Safety Signs & Equipments/Shri Venkatesh Baddi, Hubli**Description of Grievance**

M/s Safety Signs & Equipments is the leading manufacturer of Road Safety Jackets and Traffic

Police Jackets in Hubli. With COVID-19 pandemic affecting worldwide, there was need of PPE kits. Realizing the requirement, the unit started manufacturing PPE kits. However, finding the market for the product was still a challenge due to nationwide lockdown.

Support provided

Shri Venkatesh Baddi reached out to MSME DI Hubli for marketing assistance. The MSME DI proactively connected the unit to supply PPE kits to local hospitals and private NGOs.

Remarks (Tangible Benefits/ Customer remarks)

Today M/s Safety Signs & Equipment's is successfully supplying the PPE kits with present production capacity of 100 PPE kits/day.

Information of Enterprise

Name of Enterprise	M/s Safety Signs & Equipment, Hubli
Claimant Name	Shri Venkatesh Baddi
UAM Number (If applicable)	KR13A0005697
Contact Details (Address with Mobile No/Email Id):	9845579903, safetysigns123@yahoo.com
Grievance Number	Directly approached to office
Resolution time taken (No. of Days, Start Date and Close Date)	7 days

M/s Ashrafi Communication/Smt. Fatimabi Ammajji, Hubli**Description of Grievance**

M/s Ashrafi Communication is telecommunication service provider Micro unit. This unit wants to expand its business/service, so approached his Bank to sanction loan under PSB loans in 59 minutes but unable to get any financial support.

Support provided

Smt. Fatimabi Ammajji, approached MSME-DI through Champions portal for financial support to expand her telecommunication service. The MSME DI proactively sent letter to the Dist. Lead Bank Manager, to support this Micro unit & provide loan as per its eligibility.

Remarks (Tangible Benefits/ Customer remarks)

Canara Bank has sanctioned loan Rs. 50 lakhs to M/s Ashrafi Communication under PSB loans in 59 minutes scheme.

Information of Enterprise

Name of Enterprise	M/s Ashrafi Communication
Claimant Name	Smt. Fatimabi Ammajji
UAM Number (If applicable)	KR13D0009337 UDYAM-KR-13-0000874
Contact Details (Address with Mobile No/Email Id):	9986962353, ashraficomcommunication2353@gmail.com
Grievance Number	KR00022013 & KR00024147
Resolution time taken (No. of Days, Start Date and Close Date)	7 days

M/s M.B. Hosamani & Sons, Hubli**Description of Grievance**

M/s Hosamani & Sons, is Rice Milling & Food Processing Micro unit. This unit has paid Rs. 8,29,650/- as EMD (Earnest Money Deposit) to participate in the Social Welfare Department (GoK) tender. (Tender No. JDSWD: DWD/FOOD, Tender-D/CR-/2019-20, Dtd-10.10.2019). Due to some technical error this unit could not participate/bid the tender & unable get EMD refund amount.

Support provided

Shri G. Jambulingappa Hosmani, approached MSME-DI through Champions portal for EMD refund. The MSME DI proactively sent letter to the Jt. Director, Social Welfare Department, (GoK), Dharwad to refund this unit EMD amount, which was kept pending in last financial year (2019-20).

Remarks (Tangible Benefits/ Customer remarks)

M/s M.B. Hosamani & Sons, has received the EMD amount of Rs. 8,29,650/- from Social Welfare Department, (GoK), Dharwad and sent appreciation letter to MSME-DI, Hubli.

Information of Enterprise

Name of Enterprise	M/s M.B. Hosamani & Sons, Hubli.
Complainant Name	Shri G. Jambulingappa Hosmani
UAM Number (If applicable)	KR13A0014497
Contact Details (Address with Mobile No/Email Id):	9538683299, mbhosmani39@gmail.com
Grievance Number	KR00030385
Resolution time taken (No. of Days, Start Date and Close Date)	7 days